



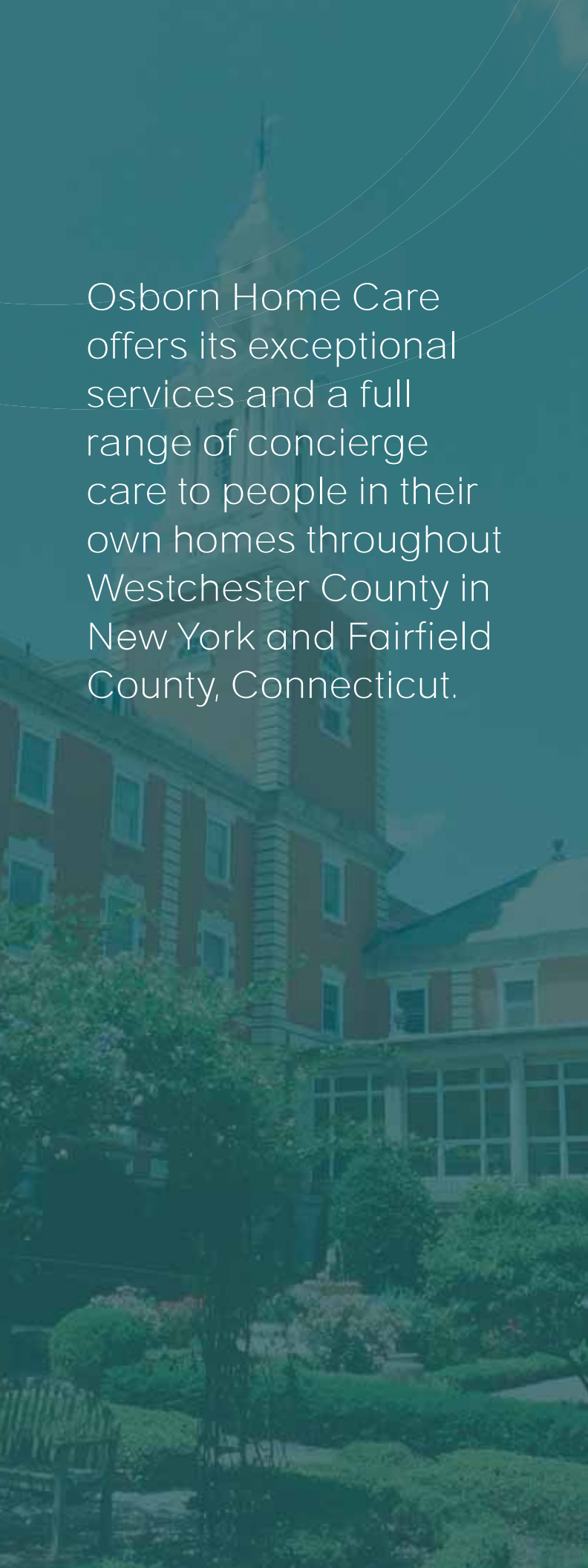
Osborn Home Care

From The Osborn to Your Home

Concierge Care,
delivered to
your door.

888-9-OBSORN

www.osbornhomecare.org



Osborn Home Care offers its exceptional services and a full range of concierge care to people in their own homes throughout Westchester County in New York and Fairfield County, Connecticut.

Five-Star Training Program

Five-Star Training is Osborn Home Care's proprietary program for our staff of personal care providers. It is an essential part of how Osborn Home Care consistently provides exemplary services.

Every caregiver graduates from our intensive Five-Star Training Program with the ability to provide exceptional personal care services to meet the needs of our clients.

Osborn Home Care's Five-Star Training Program includes instruction in:

1. Roles, Responsibilities and Professionalism Requirements
2. Caring with Compassion: Caring with sensitivity, dignity and respect
3. Mobility Issues: Falls avoidance, safe lifting and transferring clients
4. Clinical Competencies: Hands-on healthcare experience and skills assessment with the use of oxygen, colostomy appliances, Foley catheter, and diabetic care
5. Medication Reminders and Safety Procedures
6. Person-Centered Dementia Care
7. Household Management: Use of appliances for cooking, laundry, and light housekeeping

Caregivers

Osborn Home Care companions and aides are supervised by Registered Nurses providing instruction according to your personal care plan.

We conduct rigorous background screening on all staff, including criminal background history, drug screening, and pre-employment medical requirements.

Care Services

We have provided premier quality case management and exceptional personal services to people in their own homes since 1996.

Our services are available in Westchester County, New York, and Fairfield County, Connecticut.



Remote Monitoring

We now offer remote home monitoring in addition to home care services.

We can track your loved one's vital signs and alert you or medical personnel if necessary. The monitoring device offers content like games and books to help with cognitive function.

Dementia Care

Osborn Home Care has staff that is specially trained in Person-Centered Dementia Care designed by the Alzheimer's Association. This allows our staff to provide compassionate and reliable care to those with Alzheimer's disease and other forms of dementia.

Osborn Home Care provides Registered Nurse Case Management and personal care services in your own home. All staff have received exceptional training to be able to serve your needs appropriately.

- The nurse will meet with you, prepare a personalized care plan in consultation with you and your doctor, and instruct a carefully selected home health aide to provide the care services you need.
- The nurse remains in touch with you and visits on a regular basis or if there is a change in your condition.
- A nurse is available by phone 24/7.

Personal Care Services include:

- Help with bathing, dressing, and grooming
- Meal preparation, grocery shopping, and errands
- Escort to medical appointments
- Medication reminders
- Transportation (additional fee may apply)
- Light housekeeping
- Companionship
- Home safety assistance
- Maintaining your calendar

Frequently Asked Questions

What is Concierge Care by Osborn Home Care?

Osborn Home Care is dedicated to offering you the highest level of in-home assistance with attention to every detail.

How many hours per day will Osborn Home Care provide services?

Our Registered Nurse Case Manager will meet with you and develop your personalized care plan. Together, you will determine how many hours you need per week. We are available for short hour shifts up to 24-hours per day.

How much do Osborn Home Care services cost?

There are many levels of care that can be provided in your home: companion, personal care assistance, home health aide, skilled nurse services, physical or occupational therapy, and social work services. Our Registered Nurse Case Manager will review options based on your specific needs and go over affordable packages and insurance coverage.

Are Osborn Home Care staff vaccinated for COVID-19?

Yes. Osborn Home Care complies with CDC and state vaccination guidelines for healthcare workers.



"I like that Osborn Home Care is responsive and understands our needs."

- Milton L.
Rye, NY



How do I know the person at my house is trustworthy?

All employees of Osborn Home Care are required to go through a rigorous screening process, including criminal background check and drug screening, and all credentials and certifications are validated. To ensure the utmost level of professionalism and dependability, our in-home care aides are mandated to complete Osborn Home Care's Five-Star Training Program.

How do I know if I am a candidate for Osborn Home Care services?

A Registered Nurse will conduct a full assessment that includes physical, emotional and social aspects. She will then work with you to develop your care plan, keeping in mind your care needs and wishes.

Is there a fee for the assessment?

There is no fee for the initial assessment.

Do you help with medications?

Absolutely, one of our most requested services is medication reminders; however, the home care aide cannot administer medication.

Not all services are available at all locations



"I appreciate that Osborn Home Care is compassionate, highly skilled, and are attentive to details."

- Barbara D.
Greenwich, CT



"The agency has been helpful by giving me peace of mind that my dad is being well taken care of."

- Linda B.
Yorktown Heights, NY

What if I need more help with medications or wound care?

If you require more than medication assistance, or more complex care such as wound care, physical or occupational therapy, injections, or enteral feeding, we can provide a skilled nurse or therapist to meet your needs.

If I change my mind, do I have to keep services?

No, you will never be locked into a long contract and you will never be required to continue services.

**Not all services are available at all locations*



The Osborn is a not-for-profit 501(c)(3) charitable organization accredited by CARF. Osborn Home Care is a New York State licensed home care agency and Connecticut licensed homemaker companion agency. CT license HCA.0000933







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In New York, call (914) 925-8221

In Connecticut, call (203) 641-7683

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